

## Kern County Behavioral Health Board System Quality Improvement Committee

Monday, November 17, 2025

4:00-5:00 PM

In-Person Westchester Training Room

## Agenda

*The mission of the SQIC, as a QIC Subcommittee, is to review and evaluate Mental Health Plan (MHP) activities and where appropriate, make recommendations regarding policy decisions, institute needed Quality Improvement (QI) actions, or/and ensure follow-up of QI processes.*

*This meeting is recorded*

- I. Welcome and Introductions
- II. Review and approval of the previous meeting minutes
- III. Public Comment – This is reserved to address the Committee on matters not on the agenda within the Committee’s jurisdiction. Members may respond briefly to statements made or questions posed and may ask a question for clarification; ask staff for information or report back to the Committee at a later meeting as a matter of business.
- IV. Unfinished and New Business
- V. Guest Presenters
  - A. Grievance and Appeals/Problem Resolution – Kelsi Trolie
  - B. State Fair Hearings – Selma Gonzalez
- VI. Kern Behavioral Health and Recovery Services – Current Projects and Issues
  - A. Quality Improvement Division
  - B. Department Supports Administration
  - C. Substance Use Division
  - D. Adult System of Care
  - E. Children’s System of Care
  - F. Kern Linkage Division
  - G. Crisis Services Division
  - H. Medical Services Division
- VII. Mental Health Providers – Current Projects and Issues
  - A. Clarvida
  - B. Child Guidance Clinic (CGC)
  - C. Clinica Sierra Vista (CSV)
- VIII. Substance Use Division Providers – Current Projects and Issues
  - A. Clarvida
  - B. Clinica Sierra Vista
- IX. Recommendations for Quality Improvement Committee (QIC)
- X. Adjourn – Next scheduled meeting **January 26, 2026 4:00 – 5:00 PM**, will be in-person at Westchester Training Room

**This meeting is MH UR Code 3**