



**Kern County Behavioral Health Board, System Quality Improvement Committee**

Monday, April 24, 2023

4:00-5:00 PM

Virtual Meeting VIA Teams

**Meeting Minutes**

*The mission of the SQIC, as a QIC Subcommittee, is to review and evaluate Mental Health Plan (MHP) activities and where appropriate, make recommendations regarding policy decisions, institute needed Quality Improvement (QI) actions, or/and ensure follow-up of QI processes.*

**Attendees:**

Alexander Lopez	Debby Diamond	Jon Casida	Sandra Sierra	Tracy Lynch
Andrea Dabrushman	Gregory Gonzalez	Liz Bailey	Sara Syvertson	Veronica Camarillo
Arthur Morato	Gricel Mondary	Lynn Corse	Selma Gonzalez	Vivian Reyes
Ashley Jones	Heather Plaza	Lynnette Jones	Shanda Henry	
Christina Rajlal	Jeanette Zaragoza	Martha Loza	Stephanie Castillo	
Cynthia Jackson	Jessica Herrera	Michelle Culy	Tanya Reyes	
David Kessler	Joel Monroy	Rosa Martinez Quintana	Theresa Marinas	

1. Welcome and Introductions – David Kessler introduced himself and welcomed the attendees.
2. Review and approval of the previous meeting minutes – Vivian Reyes motioned to accept; Gregory Gonzalez seconded.
3. Public Comment – No public comments were made at this time.
4. Unfinished and New Business – There was no unfinished or new business at this time.
5. Guest Presenters
  - A. Mental Health Services Act (MHSA) – Christina Rajlal
    - i. Christina reviewed the handout which covered; definitions of MHSA, the value of 3<sup>rd</sup> party evaluations, and evaluations findings for Prevention & Early Intervention (PEI), Innovation (INN), Community Services & Supports (CSS), Workforce Education & Training (WET), Workforce Needs Assessment (WFNA), & Capital Assessment (CAP-A). There were no questions.
  - B. Peer Support – Lynn Corse
    - i. Lynn reviewed the handout which covered; definitions, certification & trainings, where to find information, peer scope of practice, and areas of specialization. David asked how long the certification process is and Lynn informed the group that this process varies, and that the applicant needs to provide certain materials which can take a bit of time to gather and submit, once approved by the state there is a 2-week training and exam. Those who supervise Peers also need to get certified. Theresa asked what sort of training supervisor would need and Lynn explained that more details would come soon and that it is a 1-hour training.
  - C. Zero Suicide – Ashley Jones
    - i. Ashley reviewed the handout which covered; our community, the framework, what we know & what we are doing, Zero Suicide at KernBHRS, Positive Action Toward Hope & Healing (PATHH), Treatment on the PATHH, comments from clients and staff, and next steps. There were no questions.
  - D. Consumer & Family Satisfaction (CPS) – Andrea Dabrushman
    - i. Andrea reviewed the handout which covered; about the report, standards, overall satisfaction rates, and satisfaction by question. There were no questions.
  - E. Treatment Perception Satisfaction (TPS) – Andrea Dabrushman
    - i. Andrea reviewed the handout which covered; about the report, standards, overall satisfaction rates, and satisfaction by question. There were no questions.
6. Kern Behavioral Health and Recovery Services (KernBHRS) – Current Project and Issues
  - A. Quality Improvement Division – Selma Gonzalez
    - i. Drug MediCal Organized Delivery System (DMC-ODS) Review is on May 10<sup>th</sup> & 11<sup>th</sup>, and Quarterly Quality Improvement Division (QQID) is on May 5<sup>th</sup>.



- B. Department Supports Administration – Martha Loza
    - i. There are 2 upcoming trainings for infusing cultural competence into services provided whether in suicide prevention or in assessment and eliciting important cultural factors. These will both be self-paced, and staff can work with their supervisors to ensure that EHR trainings are a priority and completed in timely manner.
    - ii. Be Sensitive, Be Brave for Suicide Prevention Training to be launched by May 1<sup>st</sup>, with a completion on June 30<sup>th</sup>. Trainings will be assigned to all SOC staff. If you/your organization do not have Relias, you will need to monitor completion and submit a roster of completions to [BHRSTraining@Kernbhrs.org](mailto:BHRSTraining@Kernbhrs.org).
    - iii. CFI Part 1 live session for leads completed, video recording to be edited and assigned to direct service staff across the SOC with a completion of June 30<sup>th</sup>. Trainings will be assigned to all Direct Service SOC staff. If you/your organization do not have Relias, you will need to monitor completion and submit a roster of completions to [BHRSTraining@Kernbhrs.org](mailto:BHRSTraining@Kernbhrs.org).
  - C. Substance Use Division – Gregory Gonzalez
    - i. We are ready to start our contingency management program as of May 1<sup>st</sup>.
  - D. Adult System of Care – Joel Monroy
    - i. There were no updates at this time.
  - E. Children’s System of Care – Vivian Reyes
    - i. There has been a training created for Zero Suicide aiming for children ages 0-5 and the foster care team is working with Department of Human Services to increase referrals for ages 0-5.
  - F. Kern Linkage Division – Arthur Morato
    - i. KLD has a new supervisor Lourdes Torres for Supportive Housing Team.
  - G. Crisis Services Division
    - i. There was no one available to update at this time.
  - H. Medical Services Division
    - i. Francisca Quiroz was unable to join but sent notice that there were no updates at this time.
  - I. Consumer Family Learning Center – Jon Casida
    - i. There were no updates at this time.
7. Mental Health Contract Providers – Current Project and Issues – There was no time left in the meeting to discuss.
    - A. College Community Services (CCS)
    - B. Child Guidance Clinic (CGC)
    - C. Clinica Sierra Vista (CSV)
    - D. TurnBHRS/Mental Health System
  8. Substance Use Division Contract Providers – Current Project and Issues – There was no time left in the meeting to discuss.
    - A. College Community Services
    - B. Clinica Sierra Vista
  9. Recommendations for Quality Improvement Committee (QIC) – There were no recommendations at this time.
  10. Adjourn – Next scheduled meeting: **May 22, 2023, at 4:00-5:00 PM**, will be virtual via Teams.

**This meeting is MH UR Code 3**



# MENTAL HEALTH SERVICES ACT ANALYTICS

SQIC PRESENTATION 4.24.2023

CHRISTINA RAJLAL, PHD, MBA

MHSA COORDINATOR FOR KERN COUNTY

# WHAT IS THE MHSA?



The Mental Health Services Act (MHSA) was passed as Prop 63 in Nov 2004, enacted in 2005



Intent was to reduce negative outcomes and prolonged suffering of mental illness



Funds are dedicated to reduce homelessness, suicide, incarceration, unemployment, school failure, & removal of children from their homes



5 funding streams are Community Services and Supports, Prevention and Early Intervention, Innovation, Workforce Education and Training, and Capital Facilities and Technological Needs



# THE VALUE OF 3<sup>RD</sup> PARTY EVALUATIONS

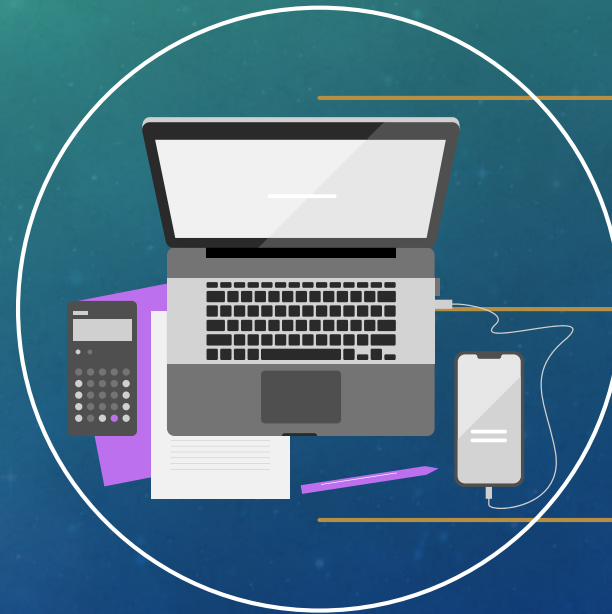
Identify priority areas  
Measurements of priority areas  
Create evaluation metrics and methods

**Third party assessments  
are independent  
evaluations performed by  
a data-informed researcher**

Logic Model  
Evaluation Plan Development  
Theory of change development  
Data Collection tool development  
Data collection validation  
Data collecting and monitoring  
Qualitative and quantitative analysis  
Report development  
Data dashboards  
Needs assessments

# EVALUATIONS FOR EVALCORP

## EVALCORP IMPLEMENTATION TIMELINE



YEAR 1



PEI & INN

YEAR 2



CSS & INN

YEAR 3



WET, INN, WFNA & CAP A

■ CSS ■ PEI ■ INN ■ WET ■ WFNA ■ CAP A

# FINDINGS

- CSS
  - 98% of clients report that they will use what they have learned in CSS programs.
  - FSP measure number of emergency events, days spent incarcerated, days spent homeless, and days spent in a psychiatric hospital
    - Decrease in all but days spent in psychiatric hospital
  - Evaluate outcome measurements of programs using consumer satisfaction, demographics, & results of generalized measure of psychological distress (SOS-10)
    - 98% and higher on levels of consumer satisfaction
- PEI
  - Evaluate compliance with reporting requirements for PEI using 2 groupings of surveys: client surveys and guardian surveys for children under 9 years old
    - 97% of clients report that they will use what they have learned in PEI programs
    - 9 out of 10 people say they feel better as a result of participating in PEI programming
- INN
  - Gather and analyze data for Innovation Programs using a demographics questionnaire and an outcomes questionnaire
    - 92% of participants were pleased with services at The Healing Project
    - Program did not achieve its target of 75% (came in at 74%) positive feedback on SUD/MH items. Take away, participant needs were higher than initially anticipated (higher rates of homelessness and SUD)
- WET
  - Gather and analyze data for WET Programs using program outcomes (using a 4 metric tool) and staff demographics.
    - Demographics: 65 staff are Tier 1 & 73 are Tier 2; 16,915 hours of CC training staff training occurred in FY 21-22; & additional program specific counts and percentages of success.

# FINDINGS

- WFNA
  - Evaluate needs of the Public Mental Health System's workforce
    - Continuing staffing challenges and hard-to-fill vacancies
    - Continuing disproportionate representation in staff job categories
    - Difficulty competing with private sector in terms of work flexibility and pay
- CAP A
  - The capacity to implement the proposed programs and services
    - Strengths of cultural focused care
    - Areas to improve consist of continuing to recruit a diverse workforce and bilingual staff

The background features a gradient from teal to dark blue, overlaid with numerous bokeh circles of varying sizes and colors. On the left side, there are several circular patterns, including a large scale with numerical markings from 140 to 260 and various smaller circular diagrams with arrows and dashed lines.

THANK YOU!

QUESTIONS?



# Medi-Cal Peer Support Specialist Training & Certification

**Contact: Lynn Corse**  
**BH & Recovery Services Administrator**  
**Cell: 661-619-7506**  
**[Lcorse@KernBHRS.org](mailto:Lcorse@KernBHRS.org)**

**PEOPLE DO RECOVER!**

# Definitions

- ▶ **“Medi-Cal Peer Support Specialist”** is an individual who is 18 years of age or older, who has self-identified as having lived experience with the process of recovery from mental illness, substance use disorder, or both, either as a consumer of these services or as a parent or family member of the consumer, and who has been granted certification under a county Medi-Cal Peer Support Specialist certification program.
- ▶ **“Code of Ethics”** means a set of guidelines a certified Medi-Cal Peer Support Specialist in California adheres to around their roles and responsibilities and levels of responsibility in which they function professionally.
- ▶ **“Initial Certification”** is the process for an applicant to become certified as a Medi-Cal Peer Support Specialist for the first time so long as they meet the eligibility criteria and successfully pass the state-approved exam.

# Definitions, cont'd.

- ▶ “**Recovery**” means a process of change through which individuals improve their health and wellness, live a self-directed life, and strive to reach their full potential. This process of change recognizes cultural diversity and inclusion and honors the different routes to resilience and recovery based on the individual and their cultural community.
- ▶ “**Resiliency**” is an individual’s capacity to successfully meet life’s challenges, nurtured to have a sense of self-determination, mastery and hope.
- ▶ “**Wellness**” is the conscious and deliberate process of creating and adapting patterns of behavior that lead to improved health in the following dimensions: emotional, financial, social, spiritual, educational/occupational, physical, intellectual, and environmental.

# Medi-Cal Peer Support Specialist Certification and Training

- ▶ BHRS has partnered with **CaIMHSA** for training and certification.
- ▶ BHRS has opted in for Medi-Cal reimbursement **for SMHS, DMC, and DMC-ODS** peer services.
- ▶ BHRS SOC Peer Support Specialists have applied for certification and **several have achieved certification!**
- ▶ Application via the Initial Certification process is now open.
- ▶ **Contact Lynn Corse, 661-619-7506, prior to Jun 30 2023** regarding possible scholarships to cover training and certification costs.

# Where to Find Information

- ▶ <https://www.calmhsa.org/peer-certification/>
- ▶ <https://www.capeercertification.org/>
- ▶ Medi-Cal Peer Support Specialist Certification Guidelines, Standards and Procedures (PDF)

# Peer Scope of Practice

- ▶ Educational Skill Building Groups
- ▶ Engagement
- ▶ Therapeutic Activity (non-clinical)
- ▶ Following the Code of Ethics
- ▶ All services must be recovery-oriented, resiliency-focused, culturally appropriate, promote engagement, promote socialization, promote self-sufficiency, promote self-advocacy, promote natural supports and be trauma-aware.
  - ▶ Peer services may include supporting identification of strengths, planning, finding and accessing community resources and services, coaching, mentoring, facilitation, and/or education.
- ▶ Services may be provided individually or in a group.

# Areas of Specialization

1. Parent, Caregiver, Family Member Peer
2. Peer work with persons in crisis
3. Peer work with persons who are unhoused
4. Peer work with persons who are involved in the justice system

**PEOPLE DO RECOVER!**





# Zero Suicide Kern

MAKING SUICIDE A NEVER EVENT

Presenter

**Ashley Jones, LCSW**

Interim Medical Services Administrator



BEHAVIORAL  
HEALTH & RECOVERY  
SERVICES

HOPE. HEALING. LIFE.

# Our Community



- Kern County
  - California Department of Public Health ranking in the top 13 for *most self harm admissions to emergency rooms* in California.
    - Kern's rate is 139.5 per 100,000 residents, in comparison, the State's is 80.1.
  - Death by suicide in Kern are 12.9 per 100,000 residents in comparison to the State's rate of 10.9.
- What we are doing about it...



# The Framework of Zero Suicide

## Zero Suicide Framework

**Lead** a system-wide culture change committed to reducing suicides.

**Train** a competent, confident, and caring workforce

**Identify** individuals with suicide risk via comprehensive screening and assessment

**Engage** all individuals at-risk of suicide using a suicide care management plan.

**Treat** suicidal thoughts and behaviors directly using evidence-based treatments.

**Transition** individuals through care with warm hand-offs and supportive contacts.

**Improve** policies and procedures through continuous quality improvement.



# What we know and what we are doing...

- Staff have reported not having the skills to work with these high-risk clients

SO...

- Zero Suicide has worked to train and continually support their growth and confidence
  - Staff complete 6 ZS courses about the ZS framework
  - AND a 2-day CBT-SP intensive workshop on assessment and treatment of individuals with suicidal ideation and behavior.
  - Ongoing, monthly CBT-SP Consultations for staff working with PATHH Clients
  - High-risk case consultations, ranging from weekly to monthly, depending on the intensity of symptoms and likelihood of inpatient hospitalization



# Zero Suicide at KernBHRS

1. Screen clients at each contact
2. Assess risk and determine needs
3. PATHH Enrollment, care pathway for increased support
4. Provide Safety Planning and Counseling on Access to Lethal Means (CALM)
5. Provide Caring Contacts
6. Ongoing Suicide Specific Treatment on the PATHH, CBT-SP and DBT
7. PATHH Exit when appropriate
8. Focus on Staff self-care



# Positive Action Toward Hope and Healing (PATHH)

- Any client screened as at-risk using the Columbia-Suicide Severity Rating Scale screener form (C-SSRS Screener) is:
  - Enrolled on the PATHH by using the **PATHH Enrollment Letter** and provided intensified services
  - Engaged in collaboratively developing a safety plan and counseling on access to lethal means
  - Assessed using the **C-SSRS Lifetime/Recent** looking at client's suicide history, level of suicide risk, and need for suicide specific interventions



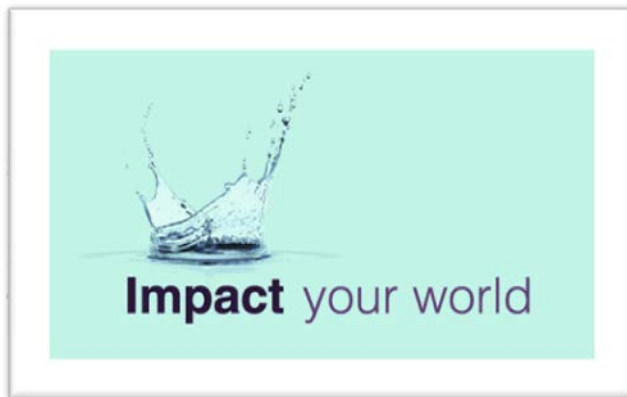
# Treatment on the PATHH

- Evidence-based treatment modalities are utilized
  - Cognitive-Behavioral Therapy for Suicide Prevention (**CBT-SP**) or
  - Dialectical Behavior Therapy (**DBT**)
  - Safety Planning and Counseling on Access to Lethal Means (CALM)
  - Caring Contacts
- Individuals on the PATHH continue to be screened with the C-SSRS Screener at every service contact to continue to monitor risk of suicide.
- PATHH exit occurs when clients no longer meet ZS risk factors.



BHRS Client: I started having those thoughts today, but then I stopped myself and said NOPE, NOPE. One thing worth living for is myself

BHRS therapist: the screening questions enable the client to recognize their thoughts.



**KernBHRS Suicide deaths per M & M data: 5 individuals died by suicide in 2022 compared to 12 in 2021, and 13 in 2020.**

BHRS therapist: CBT-SP helps in getting to the cause of the suicidal ideation.

BHRS Client: "I'd probably be dead by now if it weren't for you guys." The same youth also said, "I haven't thought about killing myself in a cool minute. And I'm not bullshitting this time."

BHRS Line Staff: I think zero suicide program is VERY important...it is much more detailed information and it allows for the suicide risk information to be accessible and not buried in a bunch of different assessments, reassessments, psych evals. Great for structuring conversation about self-directed violence and I'm grateful for this program. It's hard to predict how much difference it has made directly however I'm guessing that over time we will be more aware and have ability to communicate more rapidly and efficiently about this.



# Next Steps: Zero Suicide

## The Foundation For County-Wide Implementation

- Current goal: Train all of our substance use treatment teams and providers.
- Overall goal: to have uniform screening and referral to services in Kern County
- KernBHRS next steps will involve training the wider community. Future partners include:
  - Public Health
  - Hospitals and Emergency Departments
  - Schools
  - Primary care and Dentistry
  - Law Enforcement



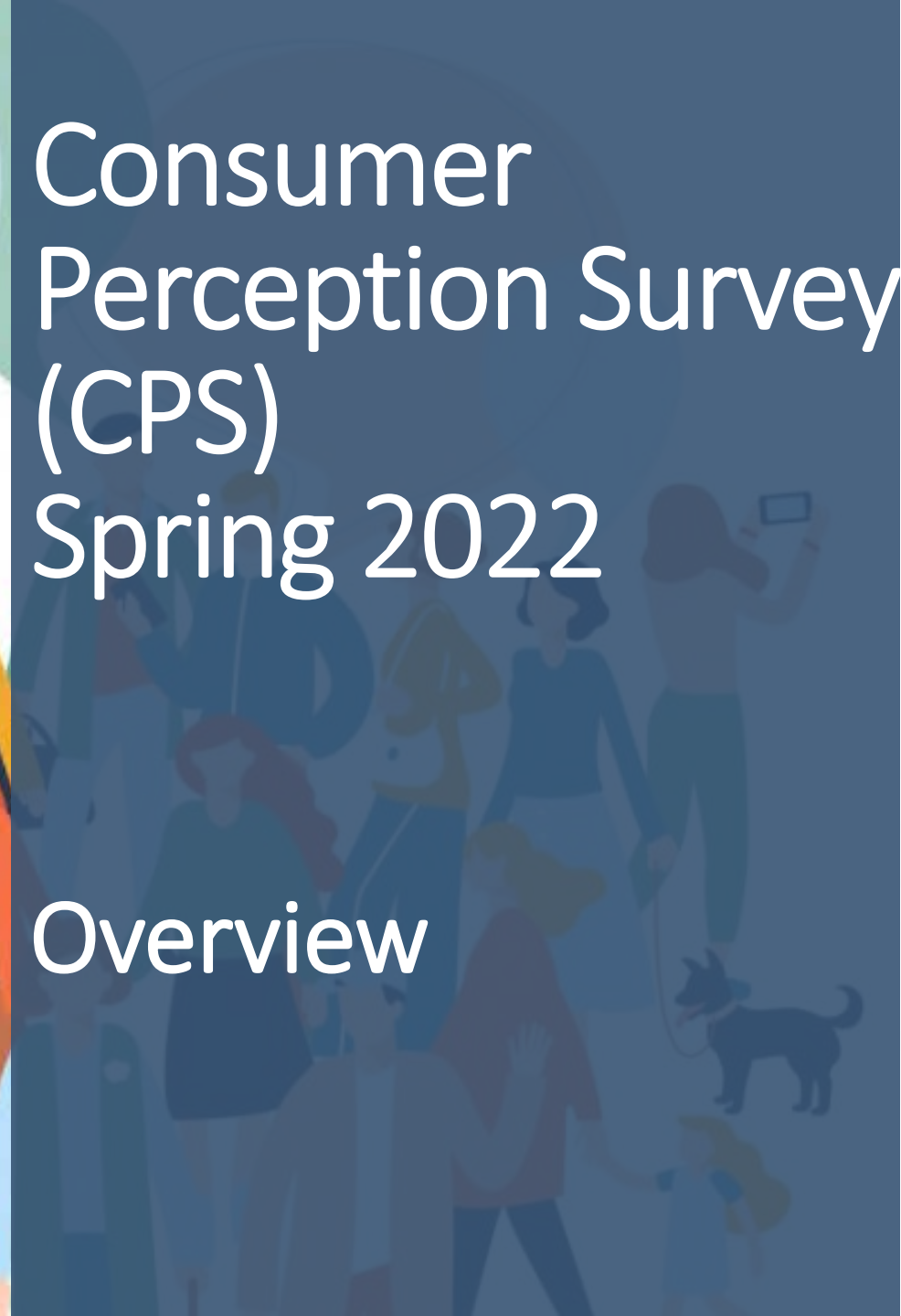
**Questions??**





# Consumer Perception Survey (CPS) Spring 2022

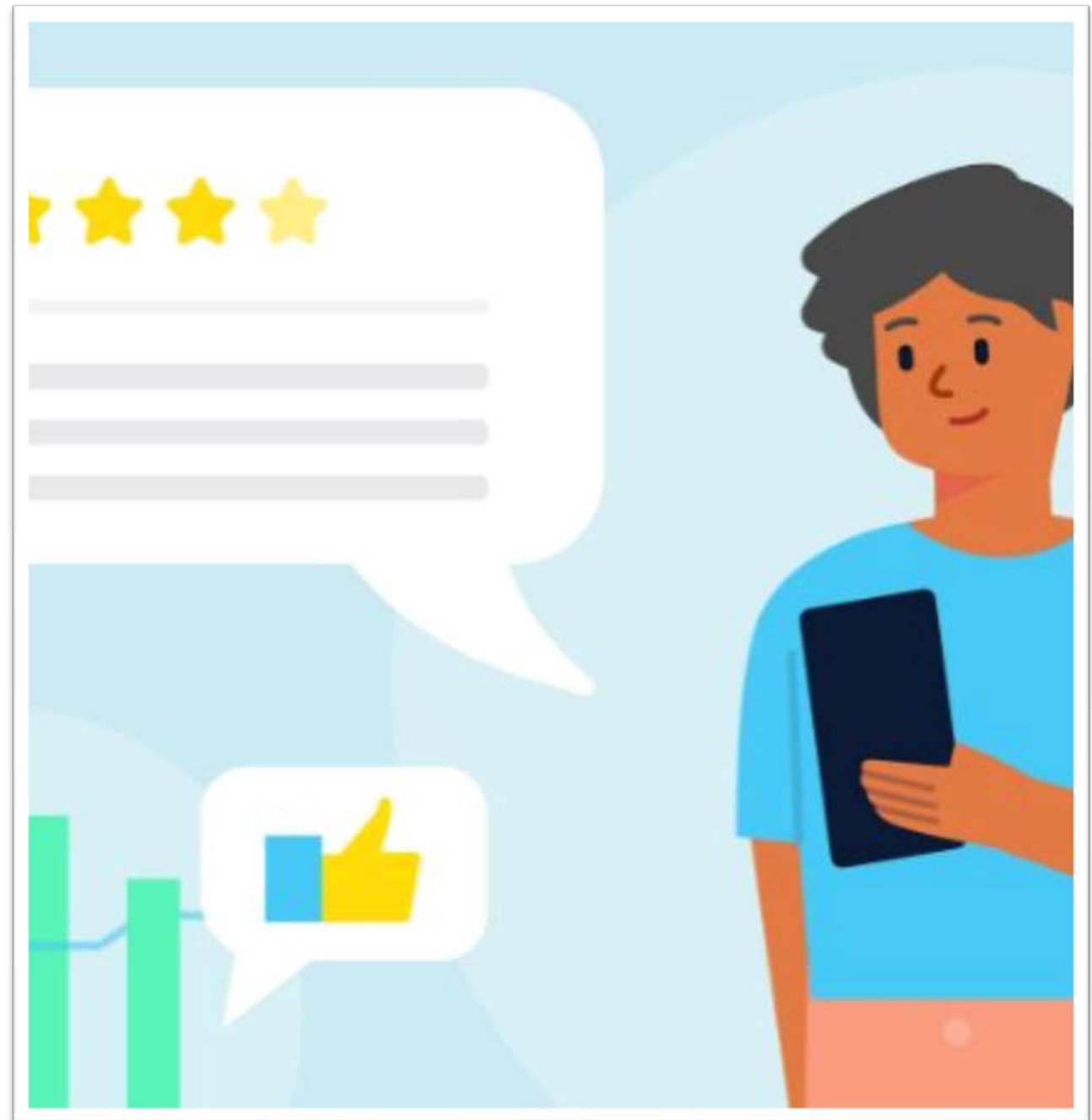
## Overview



# ABOUT THE REPORT:

The Consumer Perception Survey (CPS) is utilized to collect data on the federally determined National Outcome Measures (NOMs). Reporting on these NOMs are required by the Substance Abuse and Mental Health Services Administration (SAMHSA), and receipt of Community Mental Health Services Block Grant (MHBG) funding is contingent upon the submission of this data. Counties are required to conduct the surveys and submit data per §3530.40 of Title 9 of the California Code of Regulations, which requires that semi-annual surveys be conducted. CPS's are administered in the Spring and Fall of each year. CPS's include *Adult, Youth, and Youth Families* versions in both English and Spanish.

1,162 Adult CPS's and 204 Youth/Youth Family CPS's were completed by consumers in May 2022, for a total of 1,366 completed surveys. The overall satisfaction rating is 94%.





## CPS STANDARD:

► **Policy 11.01.11:** Mental Health subunits will maintain an overall satisfaction rating of 85% on the Consumer Perception Survey.

► **Data Source:** Consumer Perception Survey

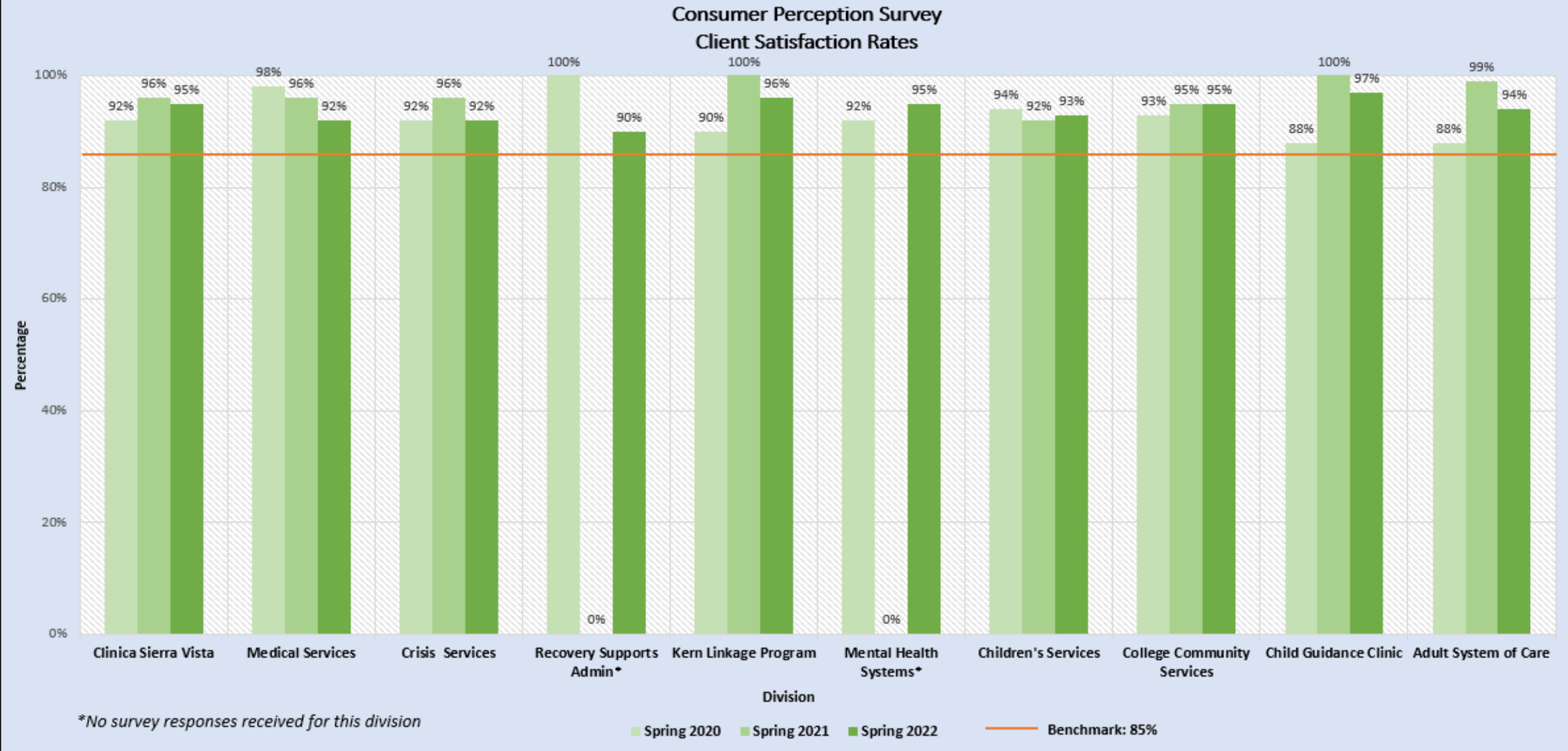
► **Numerator:**

The sum of consumers who responded “Strongly Agree” or “Agree” to the first question of the CPS, which is, “I like the services that I received here.”

► **Denominator:**

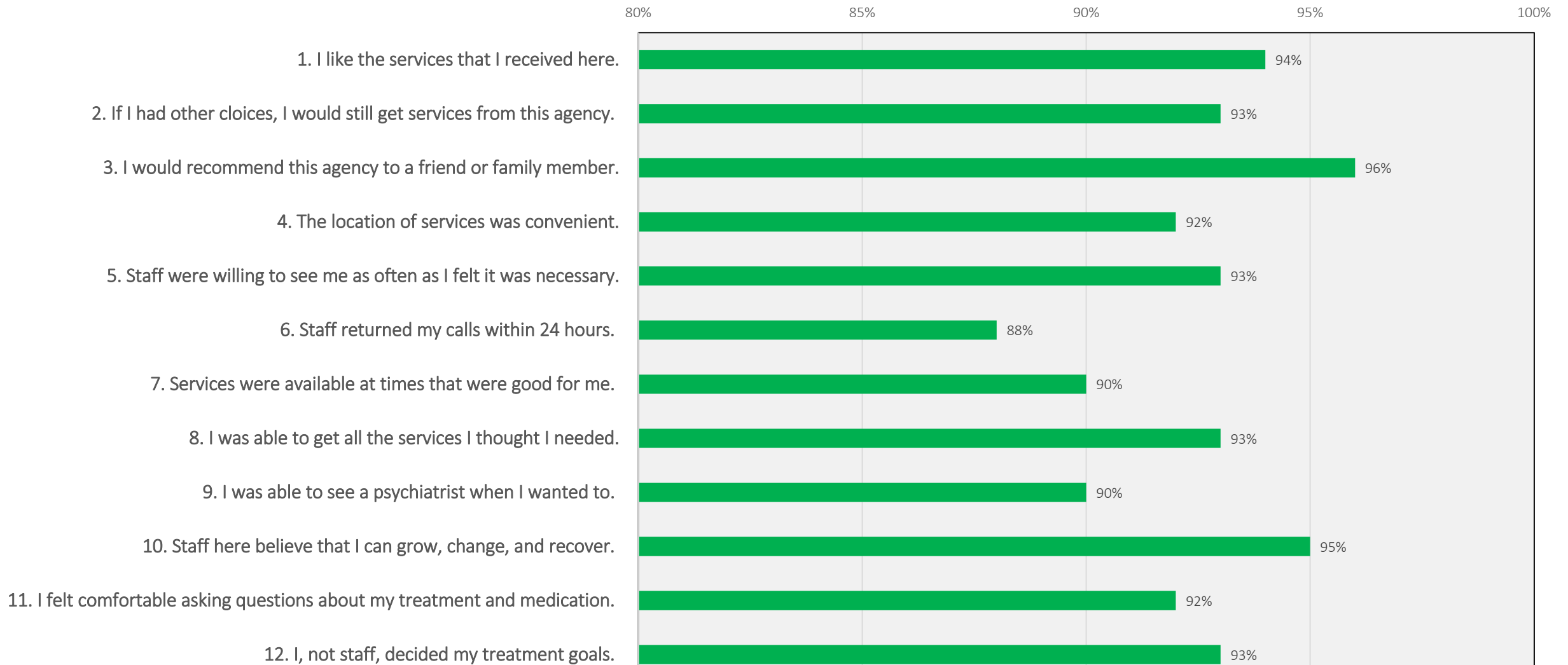
The number of responses to the first question of the CPS, excluding responses of “Not Applicable.”

# Overall Satisfaction Rates



# Satisfaction by Question

## System of Care



# Contact Information

Andrea Dabrushman

Behavioral Health Planning Analyst

(661) 302-7177 cell

[ADabrushman@KernBHRS.org](mailto:ADabrushman@KernBHRS.org)

Donna Robinson

Behavioral Health Unit Supervisor

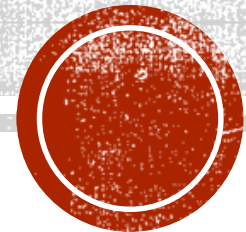
(661) 316-8020 cell

[DRobinson@KernBHRS.org](mailto:DRobinson@KernBHRS.org)



# **FALL 2022 TREATMENT PERCEPTION SURVEY (TPS)**


## **OVERVIEW**




# ABOUT THE REPORT



Counties are required to administer the Treatment Perception Survey (TPS) as part of the Drug Medical Organized Delivery System (DMC-ODS) waiver evaluation. Administration of the TPS also fulfills the county's External Quality Review Organization (EQRO) requirement related to conducting a client satisfaction survey using a validated tool. The collected information is utilized to measure consumers' perceptions of access to services and quality of care, and to evaluate and improve the consumer experience. The TPS is administered in the Fall of each year and includes Adult and Youth versions in both English and Spanish.



168 Adult TPS's and 11 Youth TPS's were completed by consumers in October 2022, for a total of 179 completed surveys. The overall satisfaction rating is 95%.



# TPS STANDARDS

- **Data Source:**

Treatment Perception Survey

- **Numerator:**

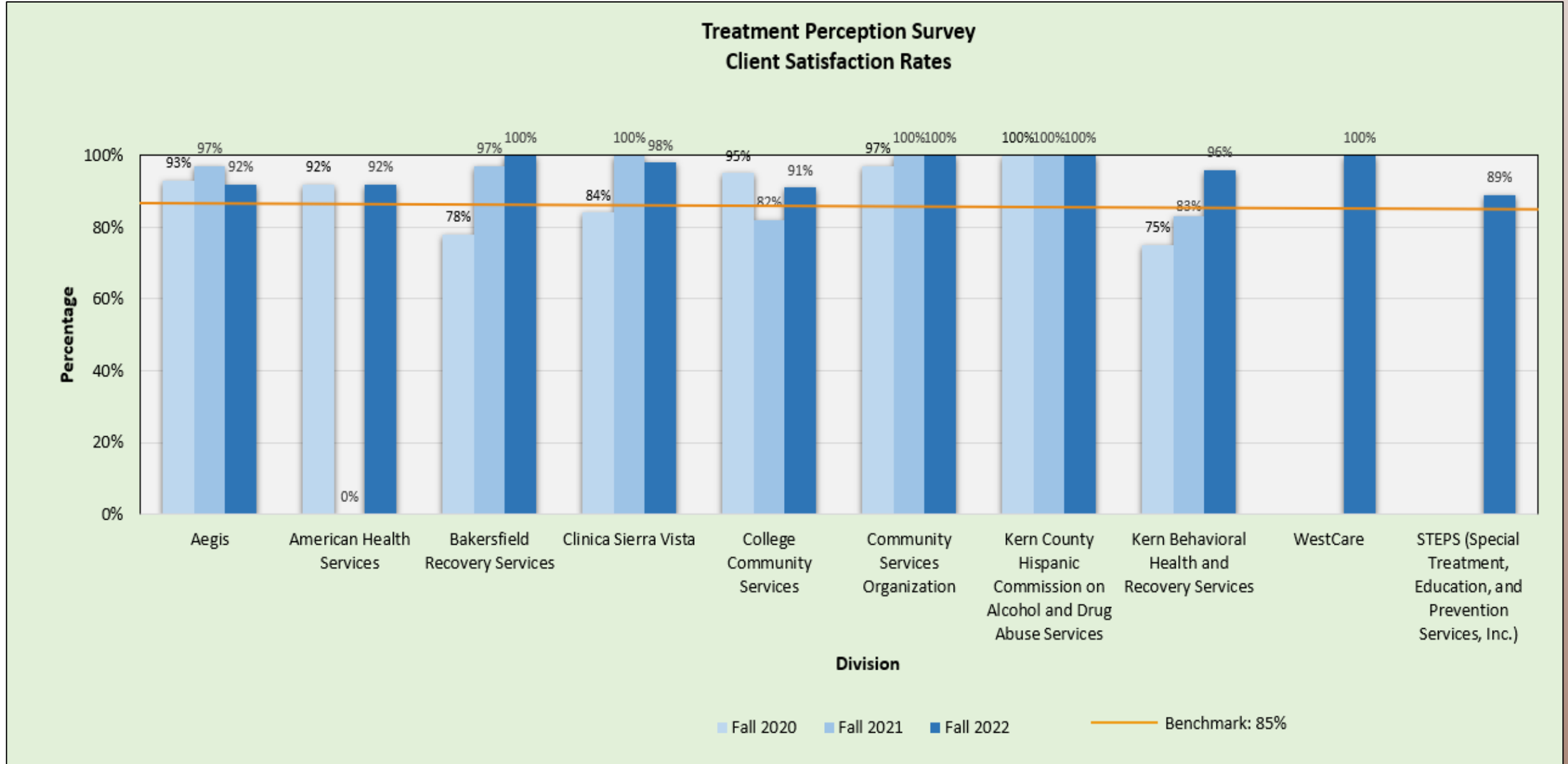
The sum of consumers who responded “Strongly Agree” or “Agree” to the twelfth question of the TPS, which is, “Overall, I am satisfied with the services I received.”

- **Denominator:**

The number of responses to the twelfth question of the TPS, excluding responses of “Not Applicable.”

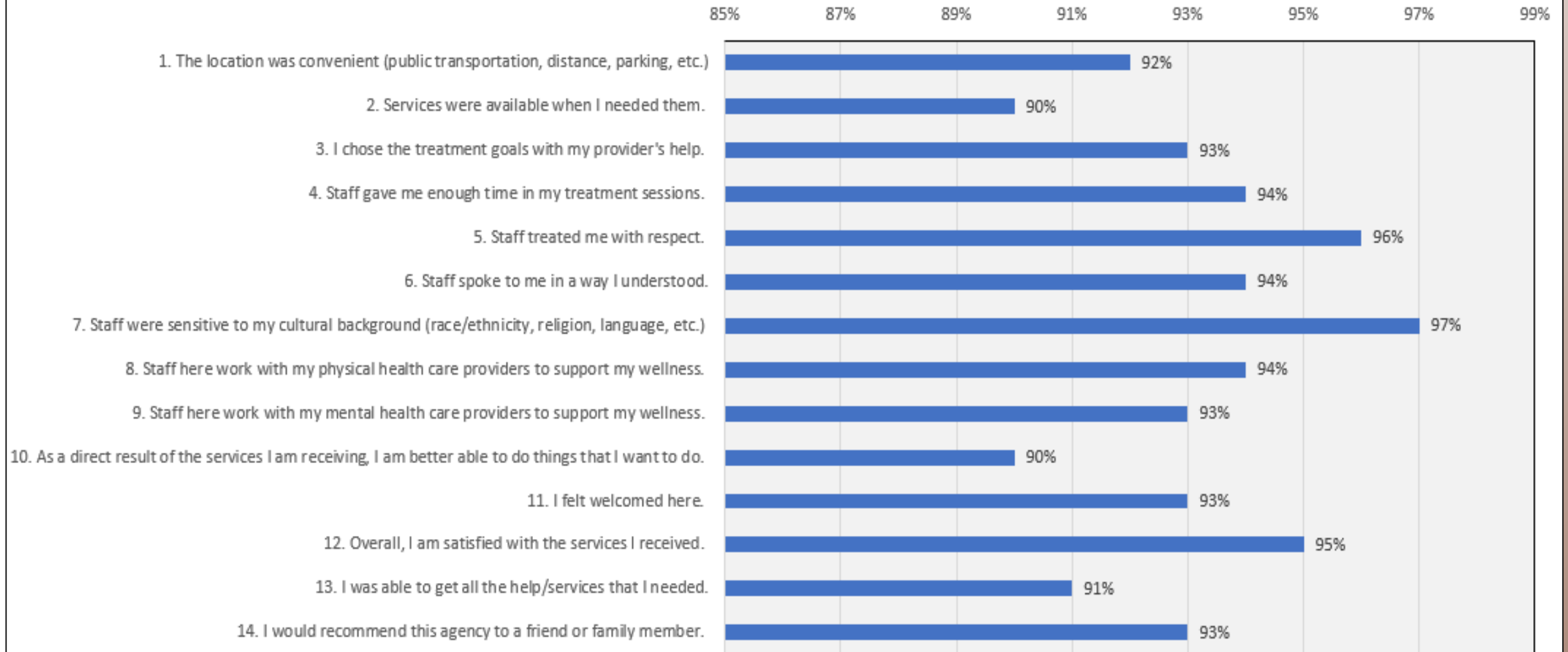


# OVERALL SATISFACTION RATES



# SATISFACTION BY QUESTION

## Treatment Perception Survey Fall 2022





# **CONTACT INFORMATION**

**Andrea Dabrushman**

**Behavioral Health Planning Analyst**

(661) 302-7177 cell

[ADabrushman@KernBHRS.org](mailto:ADabrushman@KernBHRS.org)

**Donna Robinson**

**Behavioral Health Unit Supervisor**

(661) 316-8020 cell

[DRobinson@KernBHRS.org](mailto:DRobinson@KernBHRS.org)



## 1. Summary

<b>Meeting title</b>	FY 2022-2023 System-Wide Quality Improvement Committee (SQIC) Meeting
<b>Attended</b>	31
<b>Start time</b>	4/24/23, 3:53:49 PM
<b>End time</b>	4/24/23, 4:58:48 PM
<b>Meeting duration</b>	1h 4m 59s
<b>Average attendance time</b>	50m 43s

## 2. Participants

<b>Name</b>	<b>First join</b>	<b>Last leave</b>	<b>In-meeting duration</b>	<b>Email</b>	<b>Participant ID (UPN)</b>	<b>Role</b>
Cynthia Jackson	4/24/23, 3:54:22 PM	4/24/23, 4:56:31 PM	1h 2m 8s	CyJackson@kernbhrs.org	CyJackson@kernbhrs.org	Organizer
Stephanie Castillo	4/24/23, 3:54:23 PM	4/24/23, 4:53:04 PM	58m 40s			Attendee
DAVID KESSLER	4/24/23, 3:54:24 PM	4/24/23, 4:56:28 PM	1h 2m 3s	KESSLERD@kernsheriff.org	KESSLERD@kernsheriff.org	Attendee
Lynn Corse	4/24/23, 3:55:17 PM	4/24/23, 4:56:31 PM	1h 1m 14s	LCorse@kernbhrs.org	LCorse@KernBHRS.org	Presenter
Veronica Camarillo	4/24/23, 3:56:18 PM	4/24/23, 4:56:27 PM	1h 8s	VCamarillo@kernbhrs.org	VCamarillo@KernBHRS.org	Presenter
Sandra Sierra	4/24/23, 3:56:30 PM	4/24/23, 4:56:32 PM	1h 2s	ssierra@kernbhrs.org	SSierra@kernbhrs.org	Presenter
Jessica Herrera	4/24/23, 3:56:51 PM	4/24/23, 4:56:34 PM	59m 42s	Jessica.Herrera@clinciasierravista.org	herreraj@clinciasierravista.org	Attendee
Heather Plaza	4/24/23, 3:57:33 PM	4/24/23, 4:56:19 PM	58m 46s	Heather.Plaza@clinciasierravista.org	plazah@clinciasierravista.org	Attendee
Shanda Henry	4/24/23, 3:57:36 PM	4/24/23, 4:55:29 PM	57m 53s	SHENRY@kernbhrs.org	SHENRY@kernbhrs.org	Presenter
Lynnette Jones (Guest)	4/24/23, 3:57:38 PM	4/24/23, 4:56:21 PM	58m 43s			Attendee
Selma D. Gonzalez	4/24/23, 3:57:48 PM	4/24/23, 4:58:48 PM	59m 8s	SeGonzalez@kernbhrs.org	SeGonzalez@KernBHRS.org	Organizer
Vivian Reyes	4/24/23, 3:58:01 PM	4/24/23, 4:58:41 PM	1h 39s	ViReyes@kernbhrs.org	ViReyes@KernBHRS.org	Presenter
Arthur Morato	4/24/23, 3:58:54 PM	4/24/23, 4:56:26 PM	57m 32s	AMorato@kernbhrs.org	AMorato@KernBHRS.org	Presenter
Alexander Lopez	4/24/23, 3:59:03 PM	4/24/23, 4:15:57 PM	16m 53s	AllLopez@kernbhrs.org	AllLopez@kernbhrs.org	Presenter
Gregory J Gonzalez	4/24/23, 3:59:25 PM	4/24/23, 4:56:14 PM	56m 48s	GGonzalez@kernbhrs.org	GGonzalez@KernBHRS.org	Presenter
Gricel Mondary	4/24/23, 3:59:43 PM	4/24/23, 4:56:24 PM	56m 41s	GMondary@KernBHRS.org	GMondary@KernBHRS.org	Presenter
Tracy Lynch	4/24/23, 3:59:58 PM	4/24/23, 4:55:47 PM	55m 48s	TLindsey@kernbhrs.org	TLindsey@KernBHRS.org	Presenter
Andrea M. Dabrushman	4/24/23, 4:00:36 PM	4/24/23, 4:56:27 PM	55m 51s	ADabrushman@kernbhrs.org	ADabrushman@KernBHRS.org	Presenter
Michelle Culy	4/24/23, 4:01:39 PM	4/24/23, 4:02:03 PM	24s	MCuly@kernbhrs.org	MCuly@KernBHRS.org	Presenter
Martha Loza-Buenrostro	4/24/23, 4:01:59 PM	4/24/23, 4:57:00 PM	55m	MLoza-Buenrostro@kernbhrs.org	MLoza-Buenrostro@kernbhrs.org	Presenter
Debby Diamond (Guest)	4/24/23, 4:02:00 PM	4/24/23, 4:56:22 PM	54m 22s			Attendee
Christina Rajlal	4/24/23, 4:03:26 PM	4/24/23, 4:56:26 PM	53m	CRajlal@kernbhrs.org	CRajlal@kernbhrs.org	Presenter
Ashley Jones	4/24/23, 4:03:33 PM	4/24/23, 4:56:25 PM	52m 52s	AJones@kernbhrs.org	AJones@KernBHRS.org	Presenter
Sara Syvertson	4/24/23, 4:03:53 PM	4/24/23, 4:56:25 PM	52m 31s	ssyvertson@kernbhrs.org	SSYVERTSON@kernbhrs.org	Presenter
Jeanette Zaragoza	4/24/23, 4:04:48 PM	4/24/23, 4:53:44 PM	48m 55s	JZaragoza@kernbhrs.org	JZaragoza@KernBHRS.org	Presenter
Liz Bailey	4/24/23, 4:05:32 PM	4/24/23, 4:56:25 PM	50m 52s	EBailey@KernBHRS.org	EBailey@KernBHRS.org	Presenter
Jon Casida	4/24/23, 4:05:42 PM	4/24/23, 4:56:24 PM	50m 42s	jcasida@kernbhrs.org	JCASIDA@kernbhrs.org	Presenter
Theresa Marinas	4/24/23, 4:13:18 PM	4/24/23, 4:56:20 PM	43m 2s	theresa.marinas@turnbhs.org	theresa.marinas@turnbhs.org	Attendee
Tanya Reyes	4/24/23, 4:14:42 PM	4/24/23, 4:56:29 PM	41m 46s	Tanya.Reyes@clinciasierravista.org	reyest@clinciasierravista.org	Attendee
Joel Monroy	4/24/23, 4:16:37 PM	4/24/23, 4:56:30 PM	39m 53s	JMonroy@kernbhrs.org	JMonroy@KernBHRS.org	Presenter
Rosa Martinez Quintana	4/24/23, 4:33:35 PM	4/24/23, 4:43:46 PM	10m 10s	RQuintana@kernbhrs.org	RQuintana@kernbhrs.org	Presenter

### 3. In-Meeting Activities

Name	Join time	Leave time	Duration	Email	Role
Cynthia Jackson	4/24/23, 3:54:22 PM	4/24/23, 4:56:31 PM	1h 2m 8s	CyJackson@kernbhrs.org	Organizer
Stephanie Castillo	4/24/23, 3:54:23 PM	4/24/23, 4:53:04 PM	58m 40s		Attendee
DAVID KESSLER	4/24/23, 3:54:24 PM	4/24/23, 4:56:28 PM	1h 2m 3s	KESSLERD@kernsheriff.org	Attendee
Lynn Corse	4/24/23, 3:55:17 PM	4/24/23, 4:56:31 PM	1h 1m 14s	LCorse@kernbhrs.org	Presenter
Veronica Camarillo	4/24/23, 3:56:18 PM	4/24/23, 4:56:27 PM	1h 8s	VCamarillo@kernbhrs.org	Presenter
Sandra Sierra	4/24/23, 3:56:30 PM	4/24/23, 4:56:32 PM	1h 2s	ssierra@kernbhrs.org	Presenter
Jessica Herrera	4/24/23, 3:56:51 PM	4/24/23, 4:56:34 PM	59m 42s	Jessica.Herrera@clinciasierravista.org	Attendee
Heather Plaza	4/24/23, 3:57:33 PM	4/24/23, 4:56:19 PM	58m 46s	Heather.Plaza@clinciasierravista.org	Attendee
Shanda Henry	4/24/23, 3:57:36 PM	4/24/23, 4:55:29 PM	57m 53s	SHENRY@kernbhrs.org	Presenter
Lynnette Jones (Guest)	4/24/23, 3:57:38 PM	4/24/23, 4:56:21 PM	58m 43s		Attendee
Selma D. Gonzalez	4/24/23, 3:57:48 PM	4/24/23, 4:56:38 PM	58m 49s	SeGonzalez@kernbhrs.org	Organizer
Selma D. Gonzalez	4/24/23, 4:58:28 PM	4/24/23, 4:58:48 PM	19s	SeGonzalez@kernbhrs.org	Organizer
Vivian Reyes	4/24/23, 3:58:01 PM	4/24/23, 4:58:41 PM	1h 39s	ViReyes@kernbhrs.org	Presenter
Arthur Morato	4/24/23, 3:58:54 PM	4/24/23, 4:56:26 PM	57m 32s	AMorato@kernbhrs.org	Presenter
Alexander Lopez	4/24/23, 3:59:03 PM	4/24/23, 4:15:57 PM	16m 53s	ALopez@kernbhrs.org	Presenter
Gregory J Gonzalez	4/24/23, 3:59:25 PM	4/24/23, 4:56:14 PM	56m 48s	GGonzalez@kernbhrs.org	Presenter
Gricel Mondary	4/24/23, 3:59:43 PM	4/24/23, 4:56:24 PM	56m 41s	GMondary@KernBHRS.org	Presenter
Tracy Lynch	4/24/23, 3:59:58 PM	4/24/23, 4:55:47 PM	55m 48s	TLindsey@kernbhrs.org	Presenter
Andrea M. Dabrushman	4/24/23, 4:00:36 PM	4/24/23, 4:56:27 PM	55m 51s	ADabrushman@kernbhrs.org	Presenter
Michelle Culy	4/24/23, 4:01:39 PM	4/24/23, 4:02:03 PM	24s	MCuly@kernbhrs.org	Presenter
Martha Loza-Buenrostro	4/24/23, 4:01:59 PM	4/24/23, 4:57:00 PM	55m	MLoza-Buenrostro@kernbhrs.org	Presenter
Debby Diamond (Guest)	4/24/23, 4:02:00 PM	4/24/23, 4:56:22 PM	54m 22s		Attendee
Christina Rajlal	4/24/23, 4:03:26 PM	4/24/23, 4:56:26 PM	53m	CRajlal@kernbhrs.org	Presenter
Ashley Jones	4/24/23, 4:03:33 PM	4/24/23, 4:56:25 PM	52m 52s	AJones@kernbhrs.org	Presenter
Sara Syvertson	4/24/23, 4:03:53 PM	4/24/23, 4:56:25 PM	52m 31s	ssyvertson@kernbhrs.org	Presenter
Jeanette Zaragoza	4/24/23, 4:04:48 PM	4/24/23, 4:53:44 PM	48m 55s	JZaragoza@kernbhrs.org	Presenter
Liz Bailey	4/24/23, 4:05:32 PM	4/24/23, 4:56:25 PM	50m 52s	EBailey@KernBHRS.org	Presenter
Jon Casida	4/24/23, 4:05:42 PM	4/24/23, 4:56:24 PM	50m 42s	jcasida@kernbhrs.org	Presenter
Theresa Marinas	4/24/23, 4:13:18 PM	4/24/23, 4:56:20 PM	43m 2s	theresa.marinas@turnbhrs.org	Attendee
Tanya Reyes	4/24/23, 4:14:42 PM	4/24/23, 4:56:29 PM	41m 46s	Tanya.Reyes@clinciasierravista.org	Attendee
Joel Monroy	4/24/23, 4:16:37 PM	4/24/23, 4:56:30 PM	39m 53s	JMonroy@kernbhrs.org	Presenter
Rosa Martinez Quintana	4/24/23, 4:33:35 PM	4/24/23, 4:43:46 PM	10m 10s	RQuintana@kernbhrs.org	Presenter