



## Kern County Behavioral Health Board System Quality Improvement Committee

Monday, March 25, 2024

4:00-5:00 PM

Virtual Meeting VIA Teams

### Agenda

*The mission of the SQIC, as a QIC Subcommittee, is to review and evaluate Mental Health Plan (MHP) activities and where appropriate, make recommendations regarding policy decisions, institute needed Quality Improvement (QI) actions, or/and ensure follow-up of QI processes.*

*This meeting is recorded*

- I. Welcome and Introductions
- II. Review and approval of the previous meeting minutes
- III. Public Comment – This is reserved to address the Committee on matters not on the agenda within the Committee’s jurisdiction. Members may respond briefly to statements made or questions posed and may ask a question for clarification; ask staff for information or report back to the Committee at a later meeting as a matter of business.
- IV. Unfinished and New Business
- V. Guest Presenters
  - A. DMC-ODS Access Line – Ana Olvera
  - B. DMC-ODS Client & Family Satisfaction TPS – Ana Olvera
  - C. DMC-ODS Assessment Follow Through – Ana Olvera
  - D. MAT Referrals – Ana Olvera
  - E. DMC Points in Time Satisfaction Rates – Ana Olvera
  - F. UOR Outpatient DMC-ODS – Ana Olvera
  - G. DMC-ODS Utilization Management (UM) Review – Ana Olvera
- VI. Kern Behavioral Health and Recovery Services – Current Projects and Issues
  - A. Quality Improvement Division
  - B. Department Supports Administration
  - C. Substance Use Division
  - D. Adult System of Care
  - E. Children’s System of Care
  - F. Kern Linkage Division
  - G. Crisis Services Division
  - H. Medical Services Division
  - I. Consumer Family Learning Center
- VII. Mental Health Providers – Current Projects and Issues
  - A. College Community Services (CCS)
  - B. Child Guidance Clinic (CGC)
  - C. Clinica Sierra Vista (CSV)
  - D. Mental Health Systems/TurnBHRS
- VIII. Substance Use Division Providers – Current Projects and Issues
  - A. College Community Services
  - B. Clinica Sierra Vista
- IX. Recommendations for Quality Improvement Committee (QIC)
- X. Adjourn – Next scheduled meeting May 20, 2024 4:00 – 5:00 PM, will be virtual via Teams

This meeting is MH UR Code 3