



## NOTICE TO ALL PSYCHOTHERAPY CLIENTS

The Patients' Rights Office of Kern Behavioral Health & Recovery Services (KernBHRS) receives and responds to complaints regarding the practice of psychotherapy by any unlicensed or unregistered counselor providing services KernBHRS and its contracted partners.

To file a complaint, contact: KernBHRS Patients' Rights Office at 844.360.8250 or visit [www.kernbhrs.org](http://www.kernbhrs.org)

You can also complete a Grievance form and follow the submission instructions provided on the form. Forms are available from at:

- [www.kernbhrs.org](http://www.kernbhrs.org)
- Building lobbies
- Team staff or receptionist
- KernBHRS Patients' Rights Office

