

911 Checklist

If your family member is in crisis and is a danger to themselves or others,

- **Call 911**
- Hold this list in your hand when you call 911 so you can read from it.
- Give the dispatcher the following information.
 - Your name: _____
 - Address to which the police should respond:

 - Nature of the crisis (why you need the police):

 - Prior or current violent behavior:

 - Weapons or access to weapons:

 - Name of your family member in crisis: _____
 - Age of family member: _____
 - Height & Weight of family member: _____
 - Clothing description of family member:

 - Current location of family member: _____
 - Diagnosis (Mental Health and/or Medical):

 - Current medications (on or off?):

 - Drug use (current or past):

 - Triggers (what upsets them?):

 - State what has helped in previous police contacts:

 - Identify other persons in the residence or at the location:

IMPORTANT: You are asking a stranger to come into your home to resolve a crisis. They will only have the information that you provide to them. It is a good practice to gather as much of this information as possible before a crisis occurs.