

## NOTICE TO ALL PSYCHOTHERAPY CLIENTS

The Patients' Rights Office of Kern Behavioral Health & Recovery Services (KernBHRS) receives and responds to complaints regarding the practice of psychotherapy by any **unlicensed or unregistered** counselor providing services KernBHRS and its contracted partners. To file a complaint, contact:

**KernBHRS Patients' Rights Office at 844.360.8250  
or kernbhrs.org**

You can also complete a Grievance form and follow the submission instructions provided on the form. Forms are available from:

- Patients' Rights website: kernbhrs.org
- Building lobbies
- Team staff or receptionist
- KernBHRS Patients' Rights Office at 844.360.8250